Version H4

mapesen

Sentrust Face Recognition Camera User Manual

Web End User Manual

www.mapesen.com

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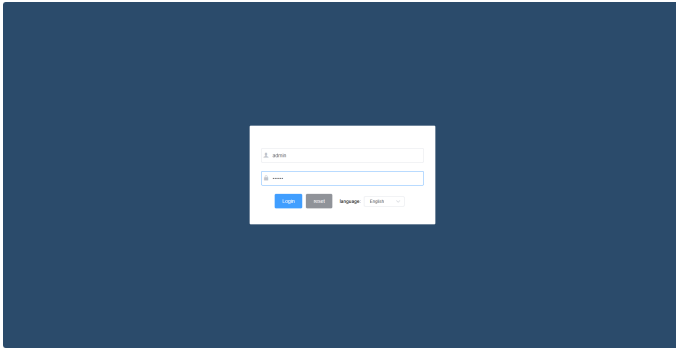
1. Web End Login

When both the device and network environment are functioning normally, open an older version of Internet Explorer (requires a control download) or open Google Chrome (control-free). Enter the device IP address in the address bar and press Enter to access the login interface. Input the correct device password [default IP is 192.168.1.168, default password is 123456]. You may click the language selection box to choose the interface language (default is Chinese), then click Login. For details, please refer to the following images:



2. Video Control Installation

(Only available for older versions of Internet Explorer)

Before logging in, you may click the "[Control Download]" button to download and install the control. Ensure all browser windows are closed before installing the control. (If the control is not installed, the local configuration page, display settings page, OSD page, and video masking page may not function properly.) Google Chrome is control-free, meaning it does not require downloading or installing any controls to access and perform basic operations normally.

3. Live Preview

The live preview interface is displayed by default after login. On this interface, you can perform the following operations: view live footage from the device, control the PTZ (pan-tilt-zoom), monitor audio, conduct two-way intercom, record video, capture images, and enable full-screen preview. Note that there are slight differences between the IE mode login page and the control-free Google Chrome interface. For example, audio monitoring and two-way intercom are only supported in IE mode.

3.1 PTZ Control

PTZ control is applicable to dome cameras, modules equipped with motorized lenses, or integrated devices. Click the expand button on the right side of the video to access PTZ-related settings (long-press for continuous adjustment).
The instructions are as follows:

3.1.1 Directional Rotation

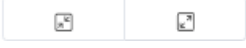
Applicable only to dome cameras.

3.1.2 Zoom +/-

Applicable to dome cameras, modules with motorized lenses, or integrated devices. Zoom + brings the view closer, while Zoom- pulls the view farther away. Adjust according to the actual situation.

3.1.3 Digital Zoom

Universal, but requires version support.

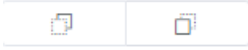


3.1.4 Iris +/-

Currently non-functional.

3.1.5 Focus +/-

Applicable to dome cameras, modules with motorized lenses, or integrated devices. Allows manual focus adjustment based on actual requirements.



3.1.6 Light

Currently non-functional.

3.1.7 Auxiliary Focus

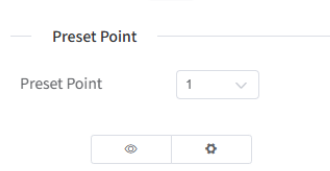
Currently non-functional.

3.1.8 PTZ Speed

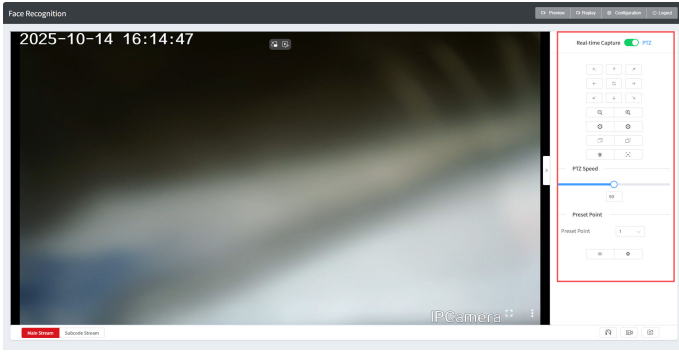
Applicable only to dome cameras. A higher PTZ speed setting results in faster rotation of the dome camera, and vice versa. Note: The dome camera features zoom-linked functionality. At a given PTZ speed setting, the rotation speed will vary depending on the zoom level—slower at higher zoom levels and faster at lower zoom levels.

3.1.9 Preset Setup/Recall

Applicable to dome cameras, modules with motorized lenses, or integrated devices. Preset positions can be set and recalled as needed. Presets feature power-off memory retention, meaning they remain accessible even after device reboot.



For details, please refer to the following images.



3.2 Real-time Monitoring (Not supported on Google Chrome)

Enabling real-time monitoring allows you to listen to the audio captured by the device on the preview interface (green indicates on, red indicates off). Steps are as follows:

Click to start monitoring

Click to start monitoring

3.3 Real-time Intercom (Not supported on Google Chrome)

The real-time intercom feature can be activated using the client tool, as shown in Figure 1. Alternatively, it can be accessed directly from the preview page, as illustrated in Figure 2. The steps to enable intercom on the preview page are as follows:

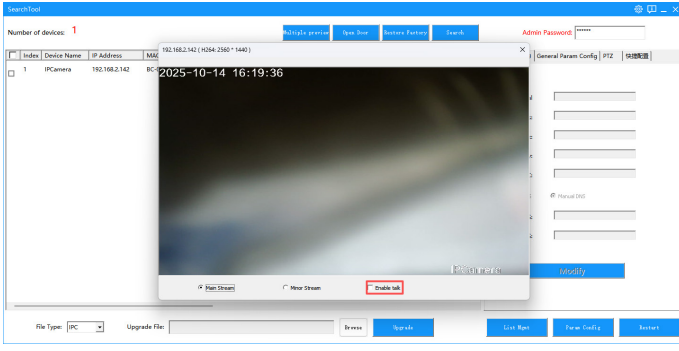
Click

to start monitoring

Click

to start monitoring

For details, please refer to the following images.



3.4 Capture Image

IE Mode: Click the button, and the image will be saved in the storage file path specified on the local configuration page (the path can be customized). Refer to Figure 1.

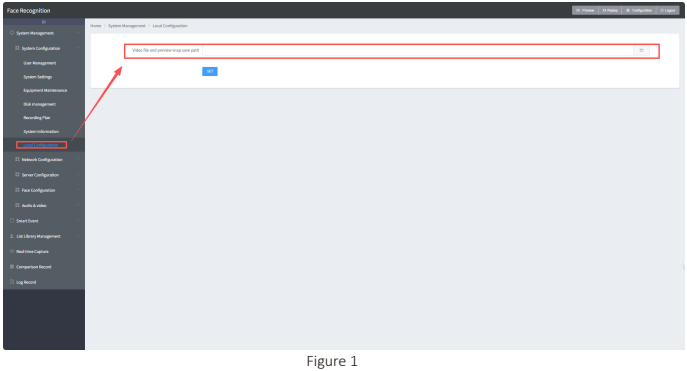


Figure 1

Google Chrome Mode: Click the “Snap” button, and the image will be downloaded to the download path set in Google Chrome's settings. See Figure 2.

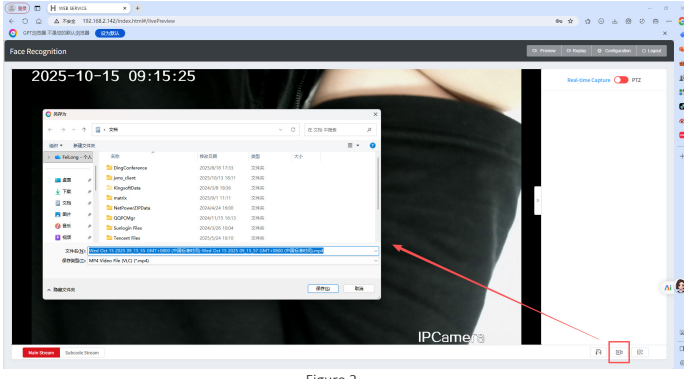


Figure 2

3.5 Video Recording

IE Mode: Click “Start record”,and the recorded video file will be saved in the storage path specified on the local configuration page (the path can be customized). Refer to Figure 1.

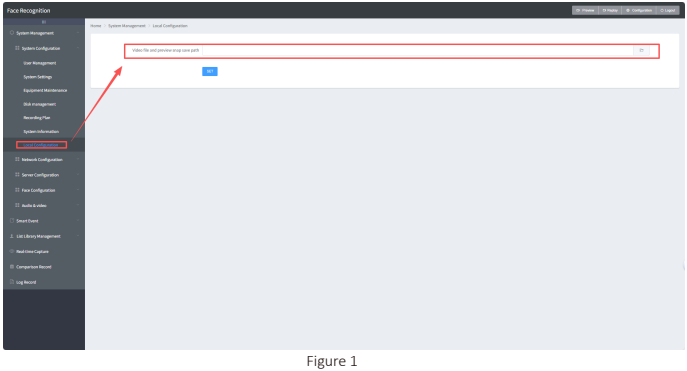


Figure 1

Google Chrome Mode: Click “Start record”, and the recorded video file will be downloaded to the download path set in Google Chrome. See Figure 2.

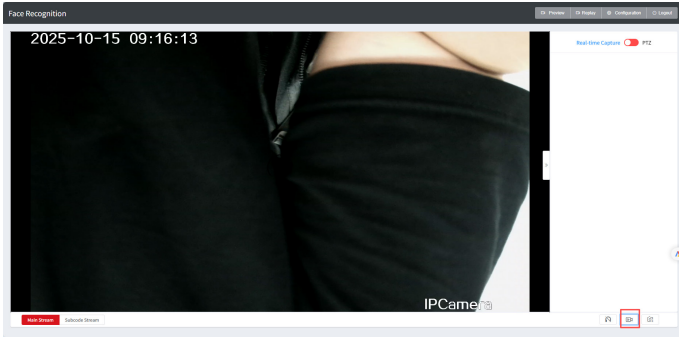


Figure 2

3.6 Primary/Secondary/Tertiary Stream

You can select the stream type according to your needs. When the device supports high resolution, certain computer specifications are required. If the computer configuration is relatively low, video playback may experience lag, frame drops, or other issues. In such cases, VLC can be used to test the video. (Note: Video ratio adjustment is not supported on Google Chrome.)
For details, please refer to the following images.

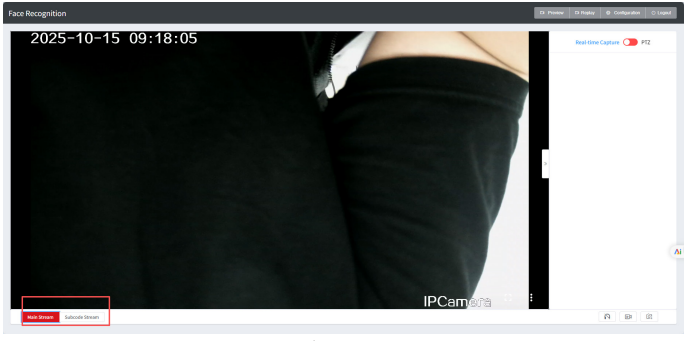
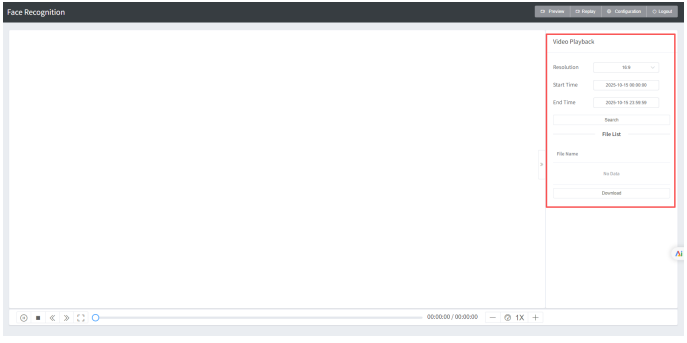


Figure 2

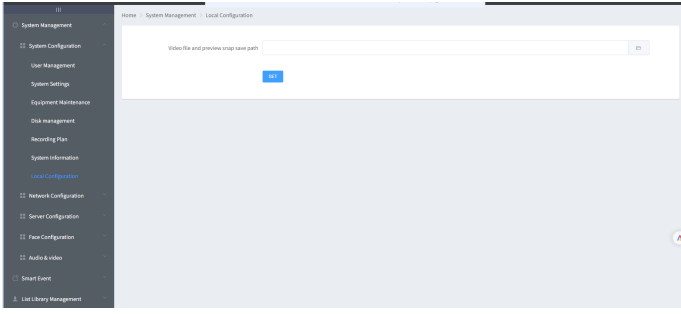
4. Playback (Supported by Google Chrome)

The playback function allows you to review videos recorded by the device on an SD card (based on the recording schedule). The search time range is limited to a single day; cross-day queries are not supported. Specific operations are illustrated in the diagram below.



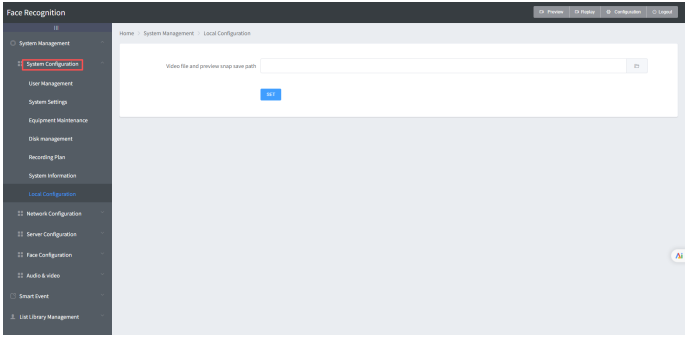
5. Local Configuration

The save paths for video recordings and captured images from the preview interface (not supported in Google Chrome). Local recordings refer to those made via the preview interface, which differ from the scheduled recordings stored on the memory card accessible through the "Playback" function.
For details, please refer to the following images.



6. System

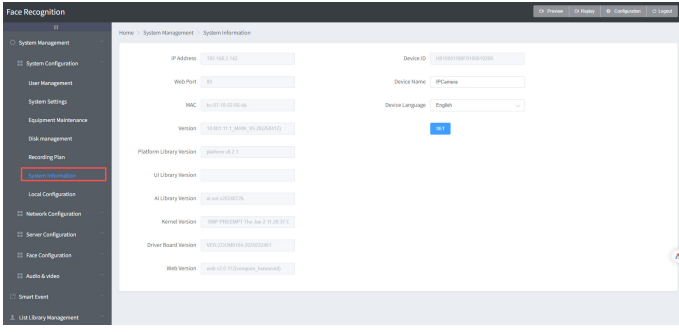
Users can configure the device in the system settings interface. To modify the local save path, click the small folder icon on the right (available only in IE mode). For details, please refer to the following images.



6.1 System Settings

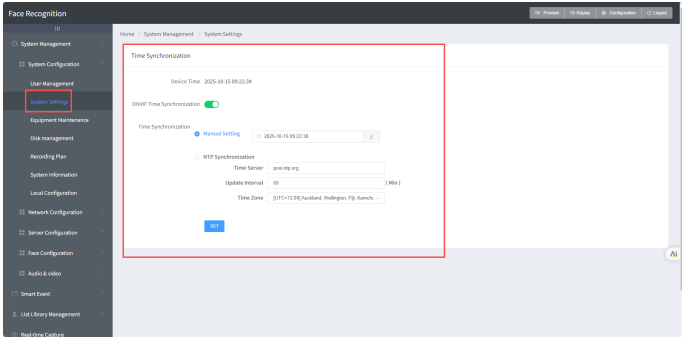
6.1.1 Basic Information

You can view the basic information of the device, including the current firmware version and device serial number. For details, please refer to the following images.



6.1.2 Time Configuration

1. Manual Setup Steps:
(1). Click on the time selection box to choose the date and time.
(2). Click the "Save" button to confirm.
2. NTP Synchronization Steps:
(1). Enter the time server address.
(2). Set the update interval (1 min recommended).
(3). Click the time zone selection box to choose your time zone.
(4). Click the "Save" button.
For details, please refer to the following images.



6.1.3 Peripheral Configuration (This interface is only displayed for PTZ dome cameras)

1. PTZ Lock

Applicable to modules or integrated devices equipped with motorized lenses. When PTZ is locked, operations on the PTZ panel will be disabled.

2. RS485

The RS485 mode can be set to simplex or half-duplex based on requirements. Other parameters can be left at their default values.

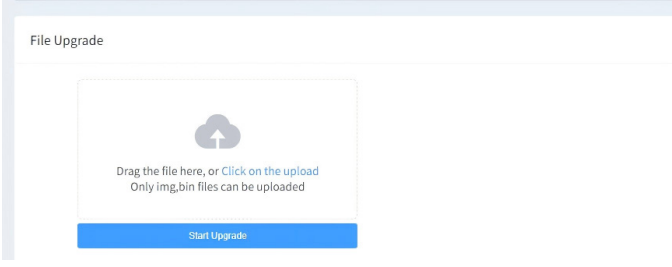
6.2 System Maintenance

On this page, users can perform device file upgrades, driver board upgrades, simple resets, factory formatting, and scheduled reboots.

6.2.1 Upgrade

Users can perform device file upgrades or driver board upgrades by following these steps:

1. Click "Upload" or drag and drop the file into the box.
2. After the file is successfully uploaded, click the "Start Upgrade" button.
3. Wait for the upgrade progress bar to reach 100%. The system upgrade will then be completed.



6.2.2 Reset

1. Simple Reset

Restores user data (such as image parameters, smart events, etc.) to factory defaults.

2. Full Reset

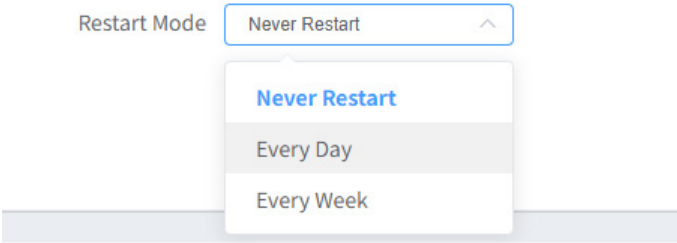
Performs a complete factory reset, including user data, network settings, etc.

6.2.2 Default Parameters

1. Export Current Default Parameters
Users can configure parameters on the page according to their needs. First, click “Set current parameters to default”， then click “Export current default parameter configuration”， A customized compact upgrade package will be downloaded, whose default parameters are the user-modified parameters rather than our factory default parameters.
2. Set Current Parameters as DefaultWhen exporting the current default parameters, first click "Set Current Parameters as Default". The page will then display a "Settings Saved Successfully" prompt.
3. Delete Current Default Parameters
When the customized compact version is no longer needed,
first click “Delete default parameter configuration”， to restart the device, then upgrade to the neutral version and perform a factory reset.

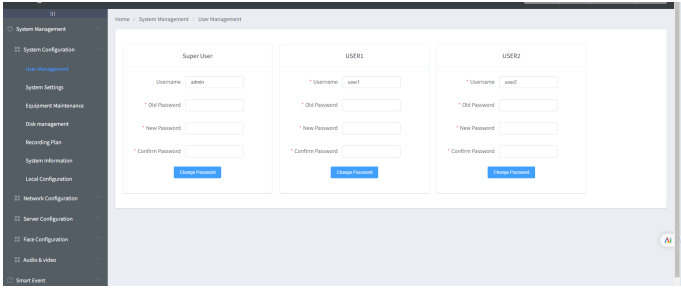
6.2.3 Reboot

You can choose from the following restart options: never restart, daily restart (the specific time can be set on the page), or weekly restart (the specific time can be set on the page).



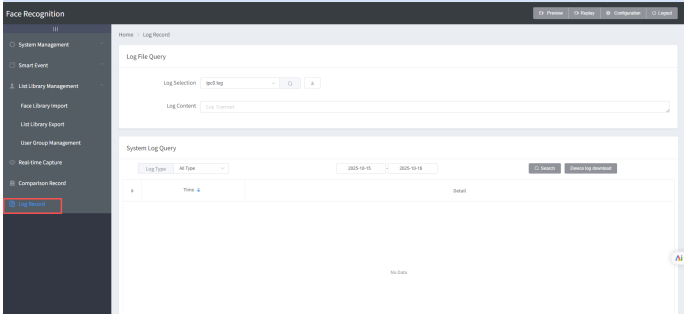
6.3 User Management

Users can modify the login password for the management system by following these steps:Enter the old password → Enter the new password → Confirm the new password → Click "Change Password"
For details, please refer to the following images.



6.4 Logs

On the log interface, users can query logs by following these steps:
1. Select the log type (All Types, Sensor Alarms, Motion Detection, Unattended Alarm, etc.)
2. Select the time range (click the time box)
3.Click the Query button.
For details, please refer to the following images.



7.Network Configuration

7.1 Basic Configuration

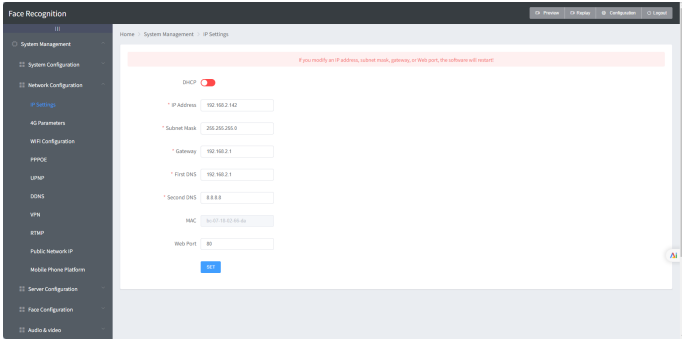
Users can configure the wired network settings of the device in the TCP/IP settings interface. The steps are as follows:

7.1.1 Enable DHCP

The DHCP toggle switch (red indicates off, green indicates on). When DHCP is enabled, the device IP address is automatically assigned, and manual IP modification becomes unavailable.

7.1.2 Manual IP Configuration

Enter the following IP-related settings (parameters will revert to defaults if invalid input is detected) → Enter IP address → Enter valid subnet mask → Enter gateway → Physical address (default setting cannot be modified) → Web port (default value can be used) → Primary DNS → Secondary DNS → Click "Save".
For details, please refer to the following images.



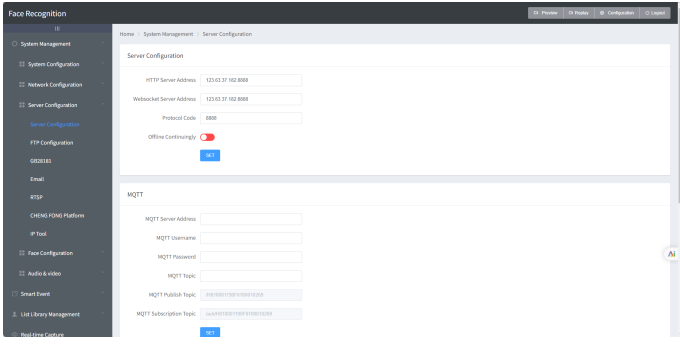
7.2 Advanced Configuration

In the Advanced Configuration interface, users can configure parameters related to:4G、WIFI、Email、FTP、GB28181、RTSP、RTMP、P2P

7.2.1 Platform Access (Requires Version Support)

1. Enter the HTTP server address (refer to the HTTP protocol documentation for specific usage)
2. Enter the Websocket server address (refer to the Websocket protocol documentation for specific usage)
3. Enter the protocol code
4. Click the "Set" button

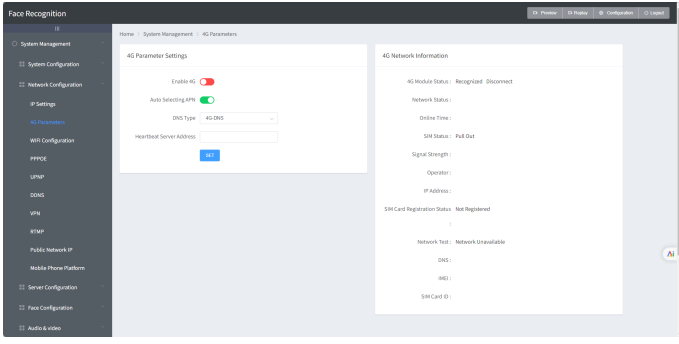
For details, please refer to the following images.



7.2.2 4G

1. Enable 4G (Red: Off, Green: On)
2. Auto Select APN (Red: Off, Green: On), default is recommended.
3. DNS Type (4G-DNS / System DNS), default is recommended.
4. Enter heartbeat server address (generally left blank unless under special circumstances).
5. Click the Save button.

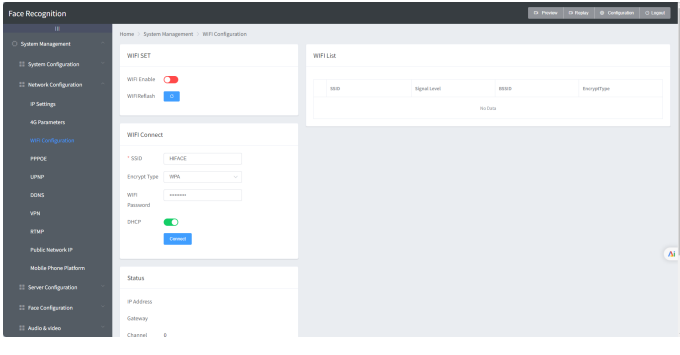
For details, please refer to the following images.



7.2.3 WIFI

1. WIFI Enable (Red: Off, Green: On)
2. Click "Refresh WIFI List" in the WIFI list section
3. When the WIFI list appears on the right, select a WIFI network to configure:
   - Select encryption type (WPA/WEP/OPEN), default is recommended.
   - Enter SSID, default is recommended.
   - Enter WIFI password (required).
4. Click the Save button.

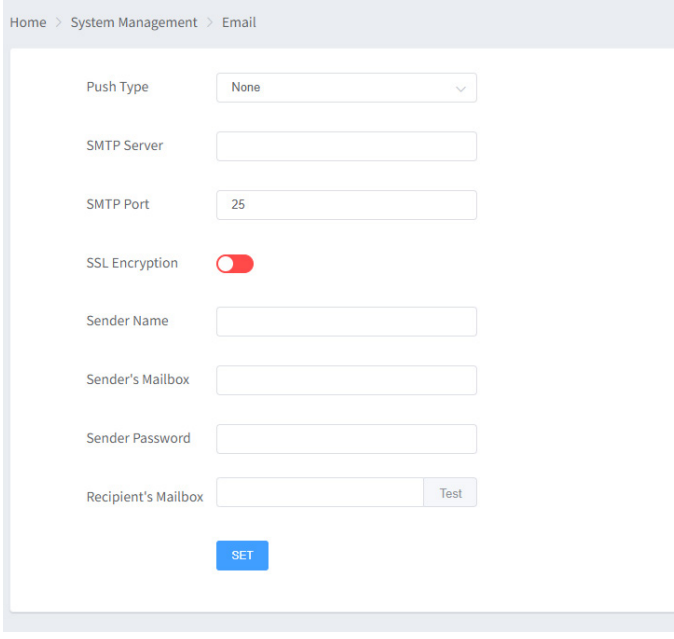
For details, please refer to the following images.



7.2.4 Email

1. Enter SMTP server address (required, e.g., QQ email: smtp.qq.com)
2. Enter SMTP port (default recommended)
3. SSL encryption (Red: Off, Green: On)- default recommended
4. Enter sender name (required)
5. Enter sender email address (required)
6. Enter sender password - this is not the login password, but a password obtained through specific settings (search online for how to obtain it)
7. Enter recipient email address (required)
8. Click "Save"- a "Settings saved successfully" prompt will appear
9. Click "Test"- a "Connection successful" prompt will appear

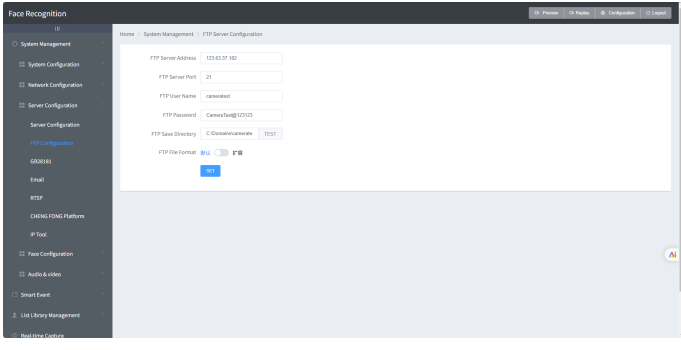
For details, please refer to the following images.



7.2.5 FTP

1. Enter FTP server address
2. Enter FTP server port
3. Enter FTP server username
4. Enter FTP server password
5. Set FTP save directory
6. Click "Save"- a "Settings saved successfully" prompt will appear
7. Click "Test"- a "Connection successful" prompt will appear

For details, please refer to the following images.



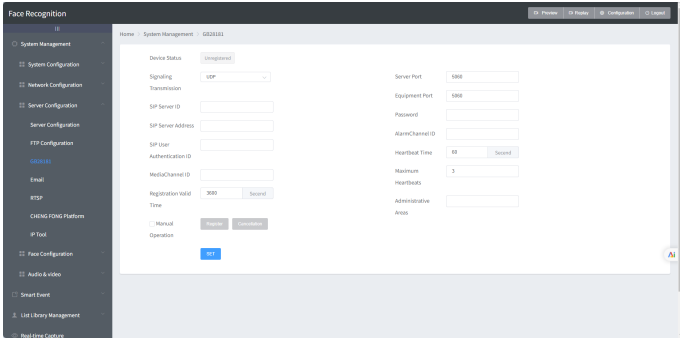
7.2.6 GB28181

Compatible with major national standard platforms. For specific details, please refer to the GB compliance integration documentation.

1. Enter Server ID (Required)
2. Enter Server Address (Required)
3. Enter Device ID (Required)
4. Enter Username (Required)
5. Enter Media Channel ID (Required)
6. Enter Registration Validity Period (Default recommended)
7. Enter Server Port (Required)
8. Enter Device Port (Default recommended)
9. Enter Password (Required)
10. Enter Alarm Channel ID (Optional)
11. Enter Heartbeat Interval (Default recommended)

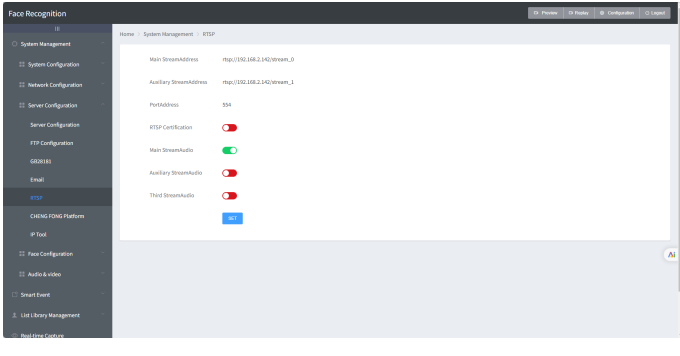
12. Enter Maximum Heartbeat Count (Default recommended)
13. Optional manual operation (Manual immediate registration/deregistration)
14. Click the Save button

For details, please refer to the following images.



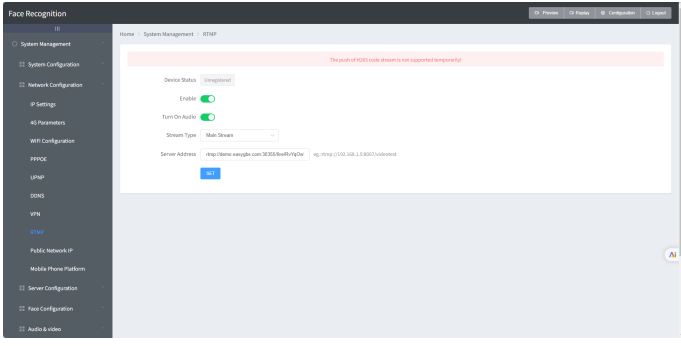
7.2.7 RTSP

The audio for main and substream RTSP can be enabled or disabled. RTSP authentication can be activated - when enabled, VLC will prompt for username and password during streaming. For details, please refer to the following images.



7.2.8 RTMP

Enable the feature and enter the server address. A "Registered successfully" prompt will appear when the stream is successfully pulled.

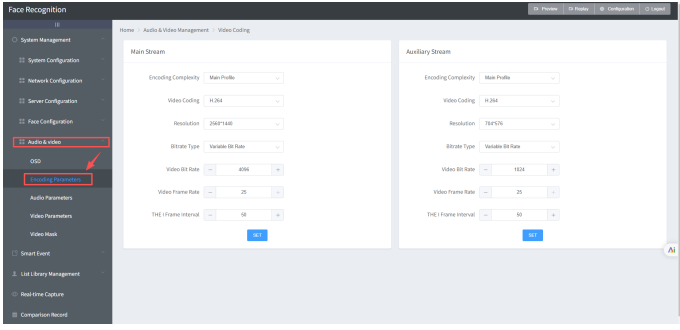


8.Audio & Video

Users can configure relevant parameters in the Video/Audio settings interface.

8.1 Video

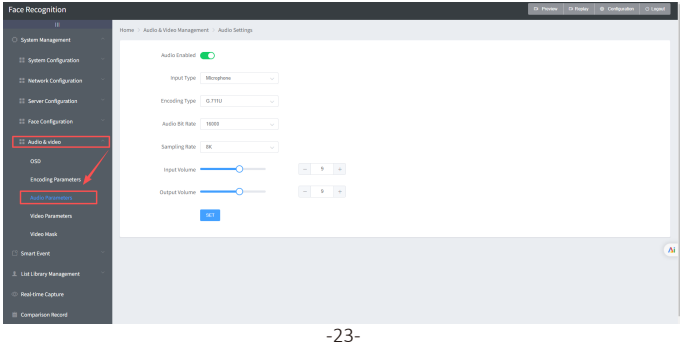
Configure parameters for the main stream, substream, or third stream according to your needs:
1.Select Encoding Mode (Baseline/Main Profile/Baseline)
2.Select Encoding Protocol (H.264/H.265/H.265+/MJPEG). Note: MJPEG is only supported by some devices and currently limited to 1920x1080 resolution.
3.Select Resolution (Depends on the sensor)
4.Select Bitrate Type (Variable/Constant):
Variable bitrate: Ensures clarity in high-motion scenes
Constant bitrate: Faster compression speed
5.Set Video Bitrate (Higher values provide clearer video)
6.Set Frame Rate (Higher values result in smoother video)
7.Set I-frame Interval
8.Click the Save button
For details, please refer to the following images.



8.2 Audio

1. Click Audio Enable (Red: Off, Green: On)
2. Enable Echo Cancellation (Red: Off, Green: On)
3. Intercom Port (modifiable)
4. Input Type (default recommended)
5. Encoding Type (G.711A/G.711U/AAC)
6. Audio Bitrate (default recommended)
7. Sampling Rate (default recommended)
8. Input Volume (adjust as needed)
9. Output Volume (adjust as needed)
10. Click the Settings button

For details, please refer to the following images.

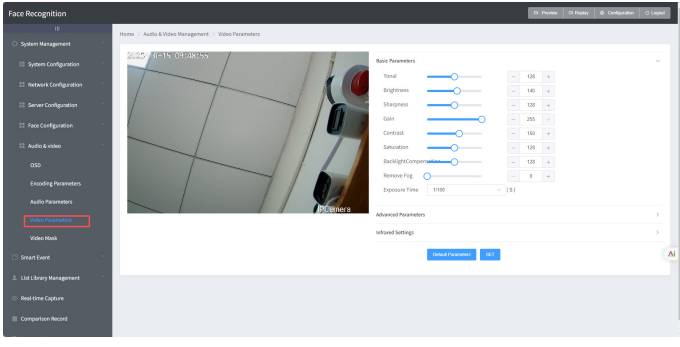


9.Image

Users can configure image settings, OSD settings, and video masking settings in the Image Settings interface.

9.1 Image Settings

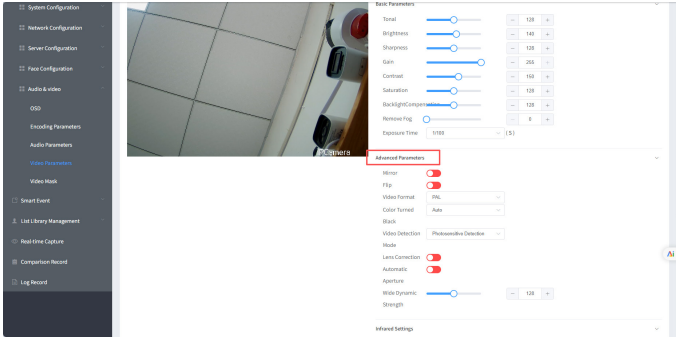
Values in the basic parameters can be adjusted according to actual needs.
For details, please refer to the following images.



9.1.1 Advanced Settings

1. Enable/Disable Strong Light Suppression
2. Select Video Standard (PAL/NTSC)- Choose NTSC when high frame rate needs to be enabled
3. Day/Night Mode (Color/Black & White/Auto)
4. Video Detection Mode (Video Detection/Time Control/Light Sensing)
5. Select 3D Noise Reduction Strength (Off/Low/Medium/High)
6. Enable/Disable Lens Correction
7. Enable/Disable Auto Iris
8. Enable/Disable Defog Mode

For details, please refer to the following images.



9.1.2 Infrared Settings

1. IRCUT Level (Selectable: Low Level/High Level)
2. Photosensitive Level (Selectable: Low Level/High Level)
3. Lighting Mode (Selectable: Level/PWM)

When PWM intelligent dimming is selected, the light brightness can be manually adjusted.

If PWM is selected with infrared (IR) lights, the video detection mode must be set to "Video Detection," and the display will be monochrome.

If PWM is selected with white lights, the day/night mode must be set to "Color," and the lighting type must be set to "White Light," resulting in a color display.

4. Lighting Type (IR Light/White Light)

When IR lights are selected, set the image detection to "Video Detection" and the lighting type to "IR Light." Under specific environmental conditions, a trigger signal will activate the IR lights, and the IRCUT will switch, displaying a monochrome image.

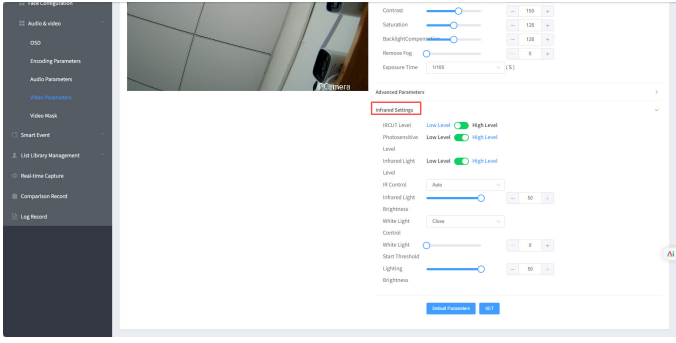
For detailed instructions, refer to the lighting usage guide.

5. Light Enable Level (Selectable: Low Level/High Level)
6. IR Light Control (Auto/On/Off)

Allows forced activation/deactivation of IR or white lights.

7. Click the "Restore Defaults" button to reset all parameters to their default values.

For details, please refer to the following images.

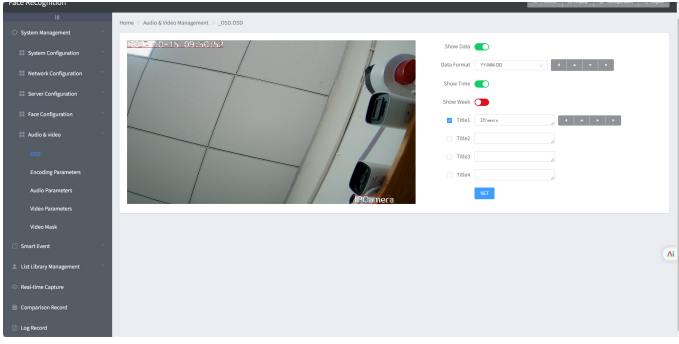


9.2 OSD Settings

Date, time, titles, and other elements can be configured here.

1. Display Date (Red: Off, Green: On)
2. Display Bitrate (Red: Off, Green: On)- Allows real-time display of frame rate and bitrate
3. Date Format (Year-Month-Day / Month-Day-Year / Day-Month-Year)
4. Date Position (Drag the corresponding button to adjust the position)
5. Display Time (Red: Off, Green: On)
6. Display Weekday (Red: On, Green: Off)
7. Font Size (Small/Medium/Large)
8. Font Color (White/Black/Red/Yellow/Blue/Green)
9. Display Custom Title (Check to display, uncheck to hide)
10. Title (Device title can be modified
11. Title Position (Drag the corresponding button to adjust the position)
12. Watermark Toggle (Red: On, Green: Off)
13. Upload Main Stream Watermark Image- The watermark image format must comply with requirements
14. Save- A "Settings saved successfully" prompt will appear

For details, please refer to the following images.

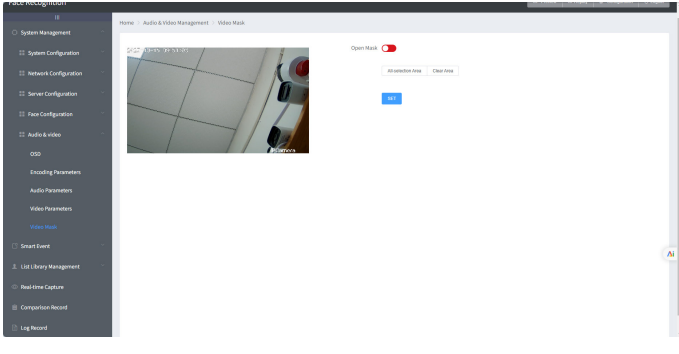


9.3 Video Masking

Supports drawing up to four masking areas, adjustable as needed.

1. Enable Masking (Red: Off, Green: On)
2. Select All Areas (Click to mask the entire screen)
3. Clear Areas (Click to remove all masked areas)
4. Use the mouse to draw masking boxes directly on the video feed
5. Save- A "Settings saved successfully" prompt will appear

For details, please refer to the following images.

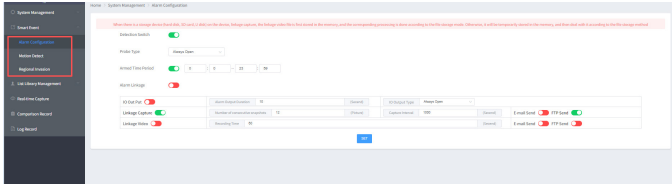


10.Events

10.1 Smart Events

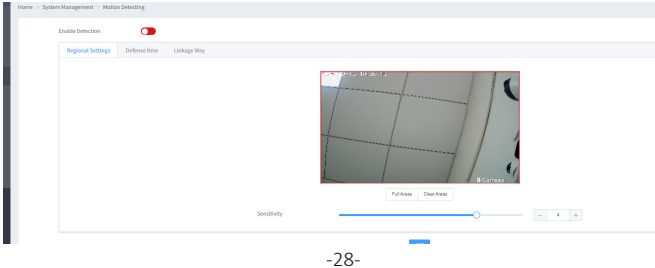
10.1.1 Event Overview

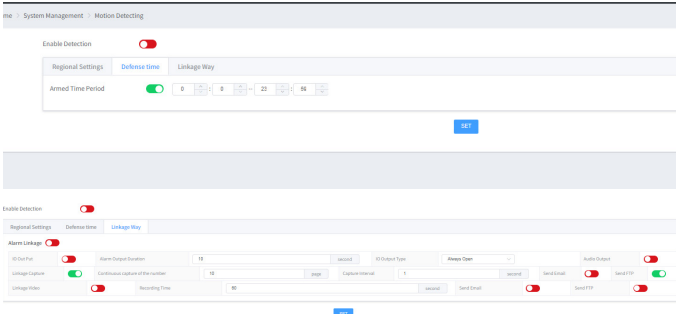
ISmart events include alarm configuration, motion detection, and area intrusion.
For details, please refer to the following images.



10.1.2 Motion Detection

Supports human shape detection.
1. Detection Switch (Red: Off, Green: On)
2. Sensor Type (Normally Open/Normally Closed)
3. Arming Schedule (Red: Off, Green: On- time periods can be set)
4. Alarm Linkage (Red: Off, Green: On)
5. I/O Output- Can trigger audio alarm output and I/O alarm output
6. Snapshot Linkage (Red: Off, Green: On)- Supports FTP upload and email notification
7. Recording Linkage (Red: Off, Green: On)- Supports FTP upload, email notification, and SD card storage
8. Save- A "Settings saved successfully" prompt will appear
For details, please refer to the following images.



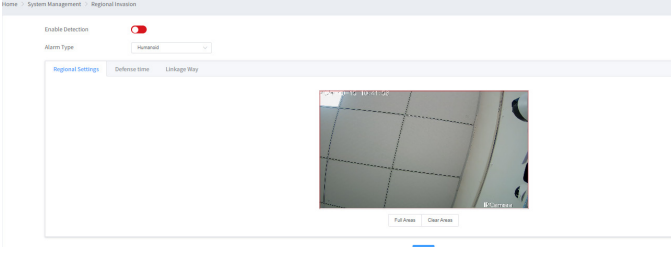


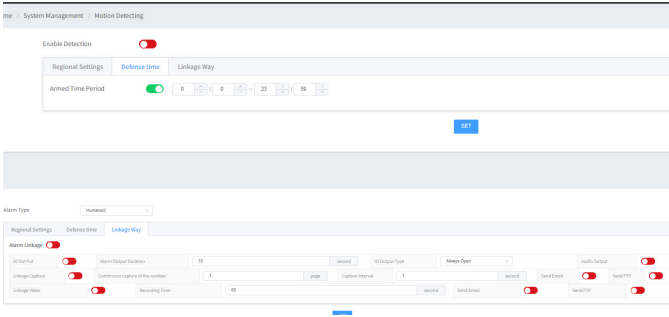
10.2 Area Intrusion Detection

Supports human shape detection. When a human form is detected, the system will trigger outputs based on the alarm linkage settings.

1. Detection Switch (Red: Off, Green: On)
2. Sensor Type (Normally Open/Normally Closed)
3. Arming Schedule (Red: Off, Green: On- customizable time periods can be set)
4. Alarm Linkage (Red: Off, Green: On)
5. I/O Output- Can trigger audio alarm output and I/O alarm output
6. Snapshot Linkage (Red: Off, Green: On)- Supports FTP upload and email notification
7. Recording Linkage (Red: Off, Green: On)- Supports FTP upload, email notification, and SD card storage
8. Save- A "Settings saved successfully" prompt will appear

For details, please refer to the following images.

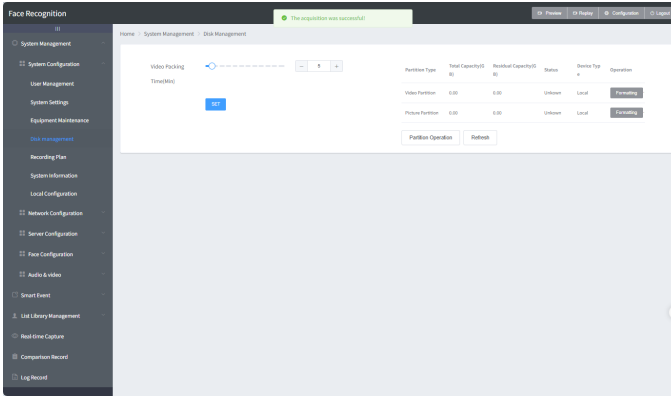




11.Recording

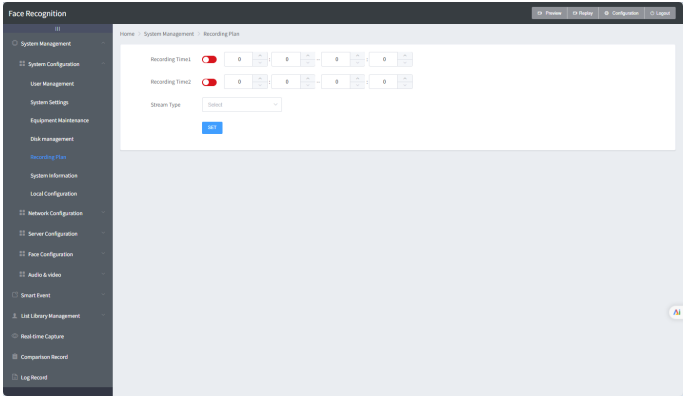
11.1 Storage Devices

View storage device capacity and configure recording packaging time, format SD card.
For details, please refer to the following images.



11.2 Recording Schedule

Click on the recording time slot to set the recording period. You can select the recording channel stream (Main/Sub-stream).
For details, please refer to the following images.



12.Face Configuration

12.1 Face Parameters

12.1.1 Exposure Mode (Normal Scene/Backlight Scene)

Default is Normal Scene. When environmental reflection is severe, select Backlight Scene for better image quality. For example, the scenario shown in the image below would be suitable for Backlight Scene.

12.1.2 Capture Mode

(This parameter configures the device's capture mode. The available modes are: Post-exit Capture, Post-exit Capture - Recognition Priority, Fast + Post-exit Capture, Recognition Priority Instant Upload, Interval Capture (Seconds), and Interval Capture (Frames).

1.Post-exit Capture: Captures the optimal face after the subject leaves the frame and uploads it.

2.Post-exit Capture-Recognition Priority: Effective when the comparison control switch is enabled. Recognition starts upon entry, and upon success, a signal is immediately output. The optimal face image is uploaded after the subject leaves.

3.Fast + Post-exit Capture: Captures and uploads one image upon entry, and another optimal image after the subject leaves.

4.Recognition Priority Instant Upload: Effective when the comparison control switch is enabled. Upon successful recognition, the image is uploaded immediately, and a switch signal is output.

5.Interval Capture (Seconds): Linked to capture count and interval time. For example, with a 2-second interval and a capture count of 2, the optimal face is captured every 2 seconds until the count is reached.

6.Interval Capture (Frames): Linked to capture count and frame interval. For example, with a 10-frame interval and a capture count of 2, the optimal face is captured every 10 frames until the count is reached.
(1)Post-exit Capture
(2)Post-exit Capture- Recognition Priority (Displays whitelisted personnel names in real-time)
(3)Fast + Post-exit Capture: Two capture results will be generated—one immediate capture upon entry and one optimal capture after exit.
(4)Recognition Priority Instant Upload: When both an unrecognized face (stranger) and a recognized face (from the database) are detected in the frame, priority is given to uploading the recognized face, followed by the stranger's face.
(5)Interval Capture (Seconds): Allows configuration of the number of captures within a specified time interval (e.g., how many captures per X seconds).
(6)Interval Capture (Frames): Allows configuration of the number of captures within a specified frame interval (e.g., how many captures per X frames).

12.1.3 Local Image Storage

Five storage combinations are available: Face Image, Background Image, Face + Background, Face + Human Figure, Face + Background + Human Figure. Select the appropriate mode based on actual requirements. Note: The DV500 Face Series does not support human figure detection.

12.1.4 Human Figure Encoding Quality (Range: 0–90)

12.1.5 Human Figure Expansion Factor (Range: 0–10)

12.1.6 Face Image Expansion Factor (Range: 0–10)

12.1.7 Face Detection Sensitivity (Range: 1–10; lower values indicate higher sensitivity)

12.1.8 Face Image Quality

(Threshold for face quality recognition; range: 0–99. Higher values require images that better meet criteria to pass comparison.)

12.1.9 Scene Image Quality

(Threshold for scene quality recognition; range: 0–90. Higher values require images that better meet criteria to pass comparison.)

12.1.10 Maximum Face Pixel Value

(Affects the recognizable face pixel range; range: 300–700)

12.1.11 Minimum Face Pixel Value

(Affects the recognizable face pixel range; range: 30–300)

12.1.12 Optimization Mode (Quality-first / Angle-first)

12.1.13 Face Frame Display (Red: Off / Green: On)

When enabled, the device displays a frame around detected faces.

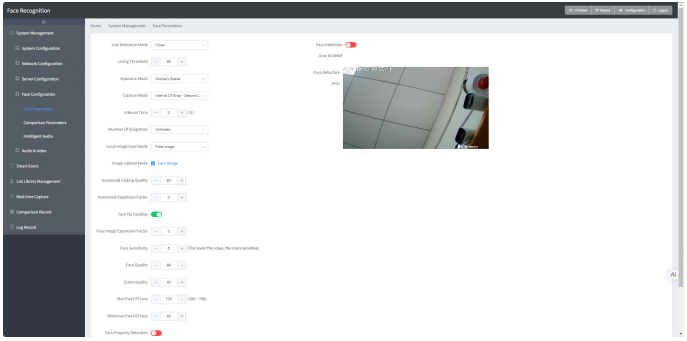
12.1.14 Face Attribute Analysis

When enabled, the system can estimate age, gender, and mask-wearing status from face images.

12.1.15 Overexposure Filter for Faces

12.1.16 Face Detection Area

(Allows defining a specific area for face detection)
For details, please refer to the following images.

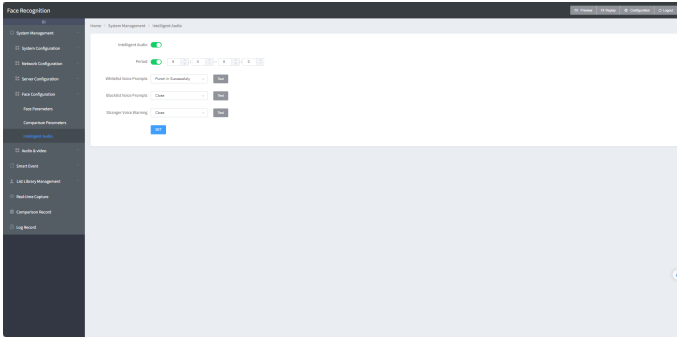


12.2 Comparison Parameters

Users can configure device comparison-related parameters in the Comparison Parameters interface. Steps are as follows:
1. Comparison Control (Red: Off, Green: On- enables the device's comparison function)
2. Comparison Threshold (Affects the recognition threshold; range: 50–100. Higher values require better image matching for successful comparison)
3. I/O Output (Red: Off, Green: On- enables the device's I/O function)
4. List Output (Sets the I/O output list mode; currently only supports whitelist I/O output)
5. I/O Output Duration (Sets the duration of I/O output; range: 100–60,000 ms)
6. Click the Save button

12.3 Smart Audio

1.Smart Audio (Red: Off, Green: On)
2.Time Period (Red: Off, Green: On)
3.Select audio broadcast content for whitelist/blacklist/stranger
For details, please refer to the following images.



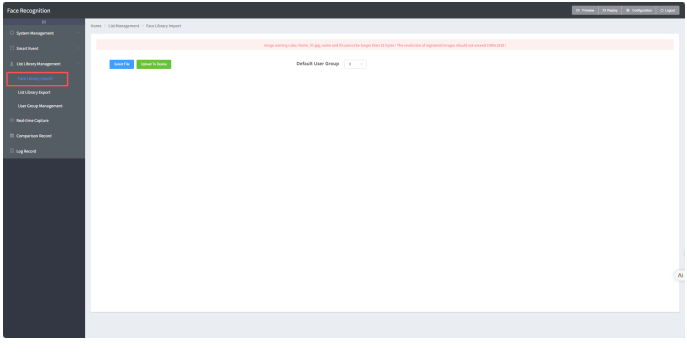
13.List Management

13.1 Face Import

Users can import user information into the face recognition database through the Face Import interface. The steps are as follows: :

1. Click the "Select Files" button to choose user registration images for upload (multiple selections allowed).Naming convention for registration images: Name_ID.jpg (both Name and ID must not exceed 32 bytes).Image resolution must not exceed 1080x1920.For details, refer to the Batch Face Import Guide.
2. Default User Group (This parameter sets the default group for user registration information.)
3. ID (The ID for user registration information. Must be unique and is a required field.)
4. Name (The name for user registration information. Optional field.)
5. Gender (Gender information for user registration.)
6. User Group (Group information for user registration. Optional field.)
7. Blacklist/Whitelist (Specifies whether the user belongs to a blacklist or whitelist.)
8. Remarks (Additional notes for user registration. Optional field.)
9. Click "Upload to Server".After upload, the upload statistics dropdown will automatically open.If failures occur, an error feedback dropdown will appear on the page.

For details, please refer to the image below.

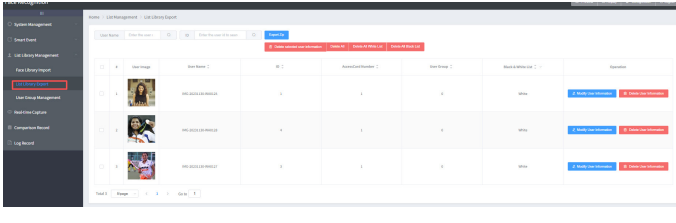


13.2 Database Export

Users can manage user information in the device's face recognition database (search for users/modify user information/delete individual user information/delete all user information) through the List Export interface.

1. User Group Search Steps:
(1)Click the search box and select the user group to querycc
(2)Click button to execute the search
2. User Name Search Steps:
(1)Enter the user name to query in the search box
(2)Click button to execute the search
3. User ID Search Steps:
(1)Enter the user ID to query in the search box
(2)Click button to execute the search
4. Steps to modify user information:
(1)Click the "Modify User Information" button.
- Enter the user's name
- Select the user's gender
- Select the user group
- Enter remarks

(2)Click the "Confirm" button to save changes.
5. Steps to delete individual user information:
(1)Click the "Delete User Information" button.
(2)Click the "Confirm" button in the prompt dialog to proceed with deletion.
6. Steps to delete all user information:
(1)Click the "Delete All User Information" button.
(2)Click the "Confirm" button in the prompt dialog to proceed with deletion.
7. Export Images:
The number of exported images depends on how many records are displayed on the current page

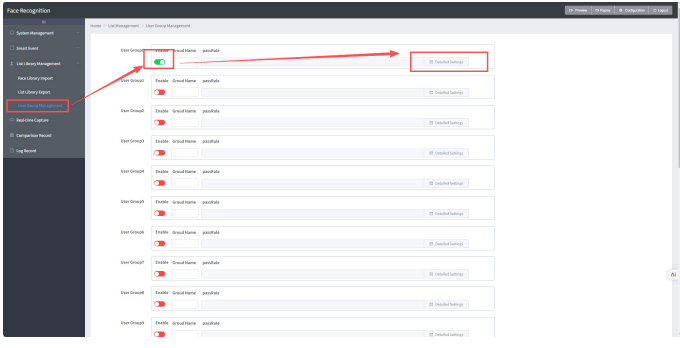


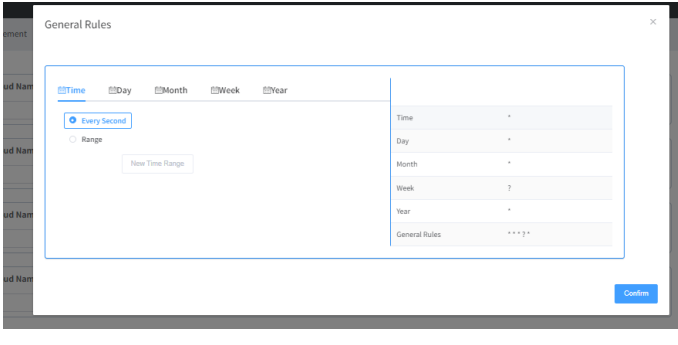
13.3 User Group Management

Users can configure and manage access rules for user groups in the User Group Management interface. Steps to modify access rules are as follows (Note: This feature is currently not supported by the face recognition module):

1. Click the Enable button
2. Add a User Group Name
3. Enter the Access Rules (For details, please refer to the "Access Rules Guide.pdf")
4. Click the Set button

For details, refer to the image below.





14.Real-time Capture

Users can view real-time captures and query or download capture records in the Real-time Capture interface.

14.1View Real-time Captures Steps

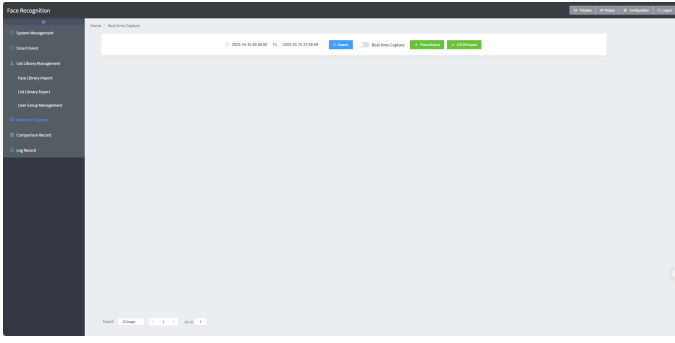
1. The real-time capture function is disabled by default when entering the interface.
2. Click the real-time capture switch to start or pause real-time capture.

14.2 Query Capture Records Steps

1. Click the time selection box to input the query time range.
2. Click the query button

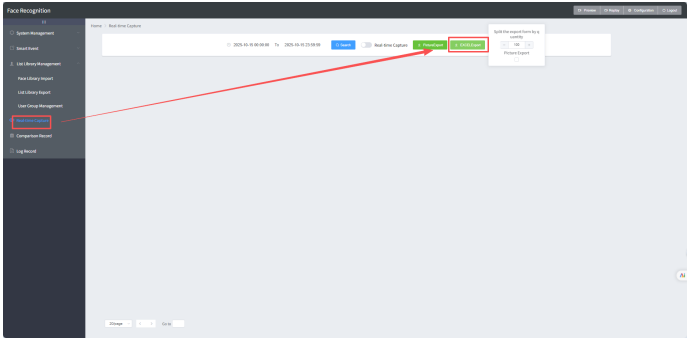
14.3 Download Capture Records

1.Export images
2.Image type: Select to download face images, human figure images, or background images as needed.
3. Start time/End time: Choose based on actual requirements.
4.File list: First, select the records displayed on the current page.



14.4 Excel Export

Click "Excel Export," select the option to split the export by record count (specify how many records per sheet), and finally select the image quality for export. For details, refer to the image below.



15.Comparison Records

Users can view comparison records and download them in Excel format through the Comparison Records interface.

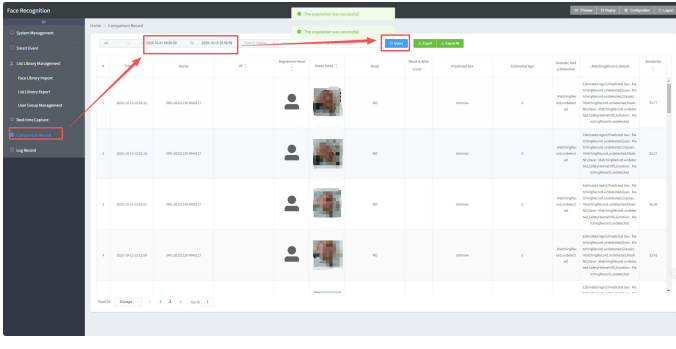
15.1 View Comparison Records

1. Click the time selection box to specify the time range for viewing comparison records.
2. Click the search condition selection box to add search filters (skip if no conditions are needed).
3. Click the "Start Query" button

15.2 Query Comparison Records

1. Select the list type to query (All/Whitelist/Blacklist/VIP)
2. Click the time selection box to enter the query time range
3. Click the Query button

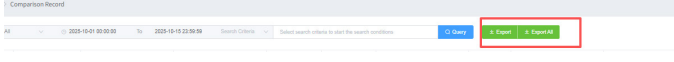
For details, refer to the image below.



15.3 Export to Excel

1. Click Export All to export all records within the queried time range
2. Select the quantity to export

For details, refer to the image below.



mapesen

Quality Bridge Brand

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